Agenda
OPPD Board Governance Workshop
Wednesday, August 30, 2023
8:30 AM – 4:00 PM

Attend in person at Blue Cross Blue Shield
1919 Aksarben Dr, Omaha, NE 68106
Public may attend remotely by going to www.oppd.com/boardpolicyworkshop
to access the WebEx meeting link and view instructions.

I. Introduction (8:30 – 9:00 am)
- Welcome (Eric Williams, Amanda Bogner & Javier Fernandez)
- Overview of workshop goals (LRI)
- Review meeting ground rules (LRI)

II. Summary of Results of Board Survey and Interviews (9:00 – 10:00 am)
- Share interview takeaways: strengths and areas to improve (LRI)
- Share survey results (Scott) (15-20 mins)
- Objective: Determine policies to include on work plan

Break (10:00 – 10:15 am)

III. Building Board and Management Cohesion (10:15 – 12:00 pm)
- What is the desired partnership between Board and management?
- Exercise: What concrete steps can both Board and ELT take to assure effective collaboration and Board oversight while working within the policy governance framework?
  - Small groups – Brainstorm
  - Report outs
  - Discussion
- Objective: Identify concrete steps to build Board and management cohesion

Break for lunch (12:00 – 12:45 pm)

IV. Building Board and Management Cohesion (continued) (12:45 – 3:30 pm)
- Exercise: "Trust muscles" – What are trust-building and trust-busting behaviors between Board and ELT? How can we build the former and mitigate the latter?
- How to adhere to unity of control while exercising effective oversight?
- How to consistently respond to feedback from the public, customers?
- How to better leverage our pre-committee meeting process and structure to benefit the full Board?
- How can Board members most effectively serve as community ambassadors?
- How to monitor the Board's GP and BL policies?
- Objective: Build understanding of specific areas of Board governance and related processes and behaviors

V. Conclusion (3:30 – 4:00 pm)
- Determine next steps
- Share reflections
- Adjourn