

# Your Monthly Utility Update



## Our Mission

Provide affordable, reliable and environmentally sensitive energy services to our customers.

November 2013

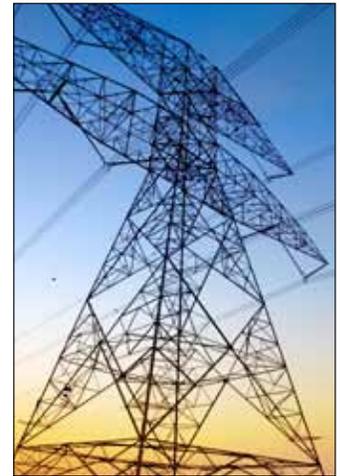
oppd.com

## It Takes Hard Work to Make Our Jobs Look Easy

We know we've done our job well when our customer-owners barely notice a service interruption, if they even notice at all. Such was the case a couple of weeks ago when a couple of small, seemingly harmless storm fronts bubbled up near the metro.

### Storms' Damage Minimized

It was November 1. A fairly small number of customers lost power for a short time, but our crews managed to make the necessary repairs by that evening. What our customers did not know was that the bulk of the storms' energy was released at an altitude of 80 to 100 feet. This caused damage to the transmission lines that allow us to move energy across our service area from the north to the south. Several crews worked through the night and well into the following day to repair those lines. By doing so, they were able to ensure power along our energy "highway" would not be lost.



### Fort Calhoun Station (FCS)

The shutdown of the federal government almost seems like a distant memory, now. But it was a reality less than a month ago, lasting from Oct. 9 to Oct. 17. Despite the funding freeze to the Nuclear Regulatory Commission (NRC), the agency was able to work longer than previous government agencies due to carryover funding from the previous year. This helped ensure very minimal impact to Fort Calhoun Station inspections. Great progress continues to be made on NRC checklist items that need to be completed before the plant can resume operations.



A major milestone toward restart was reached when FCS operations personnel began heating up the plant on Oct. 29. Heat-up involves using non-nuclear heat from operating the reactor coolant pumps to bring the reactor coolant system, pressurizer and steam generators to normal operating temperature and normal operating pressure. This takes

place gradually, over the course of several days. A team of three NRC inspectors was on-site to observe the heat-up and cool-down of the plant. FCS Operations personnel found no major equipment issues during plant heat-up or cool-down.

### More Customers Adding on Services

Hundreds of customers have recently added on to their OPPD services, with programs designed to help protect them in the event of unforeseen electrical problems. Customer Care employees have been informing incoming OPPD callers, as well as walk-in customers, of the benefits of our Residential Surge Guard Protection program and In-Home Electrical Protection Plan (IHEPP). During a revent campaign we had 582 customers sign up for Surge Guard, and 318 signed up for IHEPP. It's gratifying that so many of our customer-owners are finding value in our additional offerings.

### Traveler's Groundbreaking

OPPD representatives were on-hand for the recent Traveler's Insurance groundbreaking at Highway 50 and Schram Rd. in Sarpy County. We are proud to have been a major factor in the decision by the company to bring a \$200 million data center to our area. A new OPPD substation will initially include a large power transformer and two distribution circuits, one of which will feed the data center. The new substation will also improve reliability for current customers in the area.

### Unique Recycling Opportunity

OPPD helped test a new metal recycling machine for All Metals recycling facility near Fremont. It will be the largest metal shredder/sorter in the Midwest. We have been onsite during their first operation with a full load, and we've requested power quality monitors to be reinstalled. That way, we have a before and after comparison. By taking part, we are taking a proactive step in advance of any future power quality issues.

### Out in the Community

We welcome opportunities to hear from our customers. November 1, OPPD participated in a stakeholder listening session with the Environmental Protection Agency Region VII and the Nebraska Department of Environmental Quality. We collected input regarding the development of regulations to reduce carbon emissions from existing electric generating units. Also Nebraska Power Association members were also present, including Nebraska Public Power District, Lincoln Electric System, Hastings, Grand Island and Fremont.

OPPD representatives hosted our final Speakers Series event of the year on October 16 at the South Omaha Library. The program was focused on the District's sustainable energy and environmental stewardship programs, projects and initiatives.

We were also proud to continue our support of Omaha Diversity Week at the end of September. OPPD is a founding sponsor of the annual event, five years and running. Twenty of our employees also volunteered at the Truckload food sale, sponsored by ConAgra, with a portion of the proceeds going to United Way of the Midlands.