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|---|---|---------------------------|---------------------------------|
|  | <b>OMAHA PUBLIC POWER DISTRICT<br/>Board Policy</b> | <b>Category:</b>          | Strategic Direction             |
|   | <b>Stakeholder Outreach and<br/>Engagement</b>      | <b>Policy No.:</b>        | SD-13                           |
|   |   | <b>Monitoring Method:</b> | Public Information Board Report |
|   |   | <b>Frequency:</b>         | Annually                        |
| <b>Date of Approval:</b>  | <b>July 16, 2015<br/>February 15, 2018</b>          | <b>Resolution No:</b>     | 6070                            |

As a publicly owned utility, OPPD is committed to engaging its customers, the community and other stakeholders.

OPPD shall:

- Share context with customer-owners for key decisions.
- Use an integrated, clear and transparent engagement process that:
  - Provides meaningful ways for customer-owners to participate and provide feedback.
  - Is representative of the interested and impacted customer-owner segments that OPPD serves.
- Continuously evaluate and improve its outreach and engagement processes.

*\*Defined in glossary.*