

# How can we best reach you?

To help ensure you receive excellent customer service, OPPD needs accurate contact information.

This will make it easier for you to take care of OPPD business.

It also will keep you in the loop on a planned power outage, outage restoration, tree maintenance and other issues.

## Three ways to update your information

- Complete the **Keep current** form at right, take a photo of it and email the photo to [customerservice@oppd.com](mailto:customerservice@oppd.com)
- Call Customer Care Services at 402-536-4131 in Omaha or 1-877-536-4131
- Update contact information on your bill before mailing your payment

Thanks for taking the time to help us serve you better.



## Keep current

Please provide your preferred contact information to help us stay in touch with you.

### OPPD needs your updated contact info!

**1** Write down your current information

Account-holder's name: \_\_\_\_\_

Service address: \_\_\_\_\_

**2** Provide your preferred contact information.

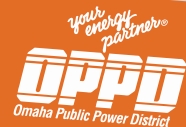
Phone: \_\_\_\_\_  
mobile  landline

Email: \_\_\_\_\_

**3** Snap a photo of this form and email it to [customerservice@oppd.com](mailto:customerservice@oppd.com)



*Stay in the know.*



## DECEMBER BOARD MEETINGS

**Committee:** Tuesday, December 11, 8:30 a.m., Energy Plaza, 444 S. 16th St., Omaha. **Regular board meeting:** Thursday, December 13, 4 p.m., same location. Hearing-impaired may call 402-636-3208, 72 hours prior to request an interpreter. Meetings are livestreamed online at [oppd.com](http://oppd.com).

# Outlets

### OUR MISSION

Provide affordable, reliable and environmentally sensitive energy services to our customers.



# 11 useful ways to reduce your energy usage

OPPD is committed to providing practical, useful suggestions on ways to reduce your energy usage. Here are 11 winter energy-saving tips:



- Schedule a fall check-up of your heating equipment with a licensed contractor. Dirt and neglect are the main causes of system failures.
- Clean or change your system's air filter monthly to save energy and help prevent system failure.
- Set your thermostat as low as comfortably possible.
- By resetting your programmable thermostat from 72 degrees to 65 for eight hours a day, you can cut your heating bill by up to 10 percent. (Resetting not recommended with heat pumps.)
- Close the damper when you are not using your fireplace. This will greatly reduce heat loss up the chimney.
- Never use a traditional fireplace for supplemental heating. A fireplace sucks air out of your home to fuel the fire and exhausts warm air out through the chimney.
- Leave shades and blinds open on sunny days, but close them at night to reduce the amount of heat lost through windows.
- Seal cracks and other openings in your home to minimize air leaks.
- Replace or add weatherstripping around door frames and window frames.
- You also may need to caulk between the frame and the siding on the inside and outside.
- Check the insulation in your attic, ceilings, exterior and basement walls, floors and crawlspaces to make sure it meets ENERGY STAR-recommended levels. ([energystar.gov](http://energystar.gov))



## OPPD rural offices to open earlier to serve you

Effective Dec. 1, all rural OPPD offices will have new hours: 7:30 a.m. to 4 p.m.

The affected offices are located in Syracuse, Louisville, Tecumseh, Ashland, Blair and Humboldt.

The adjustment in office hours will better serve you by aligning staff at these locations, creating more efficient operations and better service.

These offices will continue to serve OPPD customers with their needs. You can report a power outage at any time by calling 1-800-554-6773.

You can speak with a representative from 7 a.m. to 8 p.m., Monday through Friday or make a payment anytime through our secure payment system by calling 1-877-536-4131 or by visiting [oppd.com](http://oppd.com).

Advertisement

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[www.hansheating.com](http://www.hansheating.com) | (402) 895-6111

Call us for a **FREE Indoor Air Quality Assessment**

**REBATES OF UP TO \$1,100 from Armstrong PLUS - FINANCING IS AVAILABLE WITH APPROVED CREDIT Ask For Details!**

\*Rebates based on qualifying system purchase. Rebates available until 12/30/2018.

Proceeds from the sale of advertising space in *Outlets* are donated to OPPD's Energy Assistance Program. An advertisement in *Outlets* does not constitute an endorsement by OPPD. For information about this space, call 402-636-3751.