

What's in your outage basket?

When the power goes out, have these basic items ready to go should you need to leave – or hunker down in – your home. Doing so will provide some comfort and peace of mind.

PROTECT YOUR FEET

A pair of shoes or snow boots for each member of the family will protect their feet from debris or cold if they need to go outside after a storm.



PORTABLE INFORMATION

A battery-powered radio will keep you up-to-date on the weather forecast. Also include extra batteries and a couple flashlights.



FOOD & WATER

Have a three-day supply of non-perishable food, such as granola bars or jerky. Also, have one gallon of purified water per person, per day.



PERSONAL CARE ITEMS

Include soap, toothbrushes, toothpaste and other personal hygiene items. A must for inclusion is a standard first aid kit, in case there are injuries.



CASH ON HAND

Place some cash in the basket in case you need to make a purchase and credit card and ATM machines are not accessible in your location.



MEDICATION

Toss into the basket a seven-day supply of any prescriptions or medical supplies you may need should you be unable to visit a drugstore during or after a storm.



CREATURE COMFORTS

Don't forget the furry members of the household. Grab a leash, pet treats and some food for your pet.



GAMES & ACTIVITIES

Keep kids occupied by including board games, card games, coloring books and other activities in your basket.



PAPERS & INFORMATION

Place important paperwork (insurance, house deed, etc.) in a binder, along with an address book. If you have one, include a corded phone. They will work if cell-phone service is overwhelmed.



AUGUST BOARD MEETINGS

Committee: Tuesday, Aug. 13 (see oppd.com/BoardMeeting for time), Energy Plaza, 444 S. 16th St., Omaha. **Regular board meeting:** Thursday, Aug. 15, 4 p.m., same location. Hearing-impaired call 531-226-3208, 72 hours prior to request an interpreter. Agendas posted and meetings livestreamed online at oppd.com.

ONLINE:

Visit oppd.com/outages to report an outage and read more information about how your power is restored.

Outlets

OUR MISSION

Provide affordable, reliable and environmentally sensitive energy services to our customers.

your energy partner®

OPPD
Omaha Public Power District

Keep current

To help ensure you receive excellent customer service, OPPD needs accurate contact information.

This will make it easier for you to take care of OPPD business.

It also will keep you in the loop on a planned power outage, outage restoration, tree maintenance and other issues.

Three ways to update your information

- Complete the **form** at below, take a photo of it and email the photo to customerservice@oppd.com
- Call Customer Care Services at 402-536-4131 in Omaha or 1-877-536-4131
- Update contact information on your bill before mailing your payment

Thanks for taking the time to help us serve you better.

1 Write down your current information

Account-holder's name: _____

Service address: _____

2 Provide your preferred contact information.

Phone: _____
mobile landline

Email: _____

3 Snap a photo of this form and email it to customerservice@oppd.com



Scammers using new tactics

OPPD continues to receive calls from customers who have been contacted by scammers posing as OPPD officials.

In a disturbing new twist, two area businesses recently reported that visitors presented them hand-written notices requesting payment "to keep the lights on." Previous scam attempts have largely taken place over the phone.

As a new phone tactic, scammers are contacting OPPD automatic bill payment customers, claiming there has been a bank error and the customer must pay ASAP to avoid having their electric service shut off.

OPPD stresses that none of these people demanding payments or financial information works for the utility. The utility never makes such cold

calls to customers, demanding payment.

OPPD's advice to you:

- Never provide personal or financial information during an unsolicited phone call.
- If someone comes to your door, claiming to work for the utility, do not allow them inside. Always ask for identification, because OPPD employees always carry ID.
- If a stranger asks, never turn off security systems.
- Any customer who encounters such situations should call law enforcement immediately.

If you have questions about your account or your bill, call OPPD at 402-536-4131 in Omaha or 1-877-536-4131 outside the metro area.

Sizzling Summer Sale

\$350 OPPD rebate with qualifying equipment purchase!

- Free Estimates • 24-Hour Emergency Service • Residential & Commercial Installations
- Financing available with approved credit
- Preventative Maintenance & Repairs • Service on all types of systems



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Call for details **402-895-6111**

Not valid with any other offer. One coupon per household please.



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Proceeds from the sale of advertising space in *Outlets* are donated to OPPD's Energy Assistance Program. An advertisement in *Outlets* does not constitute an endorsement by OPPD. **For information about this space, call 531-226-3751.**