President’s Report

May 14, 2020
April Baseload Generation

- Nebraska City Unit 1 – Capacity Factor: 48.5%
- Nebraska City Unit 2 – Capacity Factor: 57.9%
- North Omaha Unit 4 – Capacity Factor: 64.6%
- North Omaha Unit 5 – Capacity Factor: 52.4%
April Peaking Generation

- Cass County – Capacity Factor 0.7%
- Jones Street – Capacity Factor 0%
- North Omaha Unit 1 – Capacity Factor 0%
- North Omaha Unit 2 – Capacity Factor 0%
- North Omaha Unit 3 – Capacity Factor 0%
- Sarpy County – Capacity Factor 0.3%
April Renewables

• Renewable energy contributed 42.4% of OPPD’s retail energy sales.

• Wind capacity factor of 42.8%
Omaha Gives!

- 24-hour online giving event will be held on May 20th
- Donations will be used to support OPPD’s Energy Assistance Program which helps keep the lights on for those in need
- Visit omahagives.org and search for OPPD using the Find Organization box
Powering through the pandemic

**Business Technology**

- Average number of employees securely logged in remotely: 880
- Number of WebEx sessions in April: 8635
- Minutes of participant meeting time in April: 1.63 million

**Customer Service**

- Average time before call answered: 53 seconds
- Scam reports fielded: 130
- Scammer phone numbers shut down through external partnerships: 16

**Real Property & Facilities Mgmt**

- EDS 3 – sanitizing process conducted in all facilities beginning in early March, continuing through early September

**Supply Chain**

- Employees have worked diligently to procure scarce materials:
  - 360 – containers of disinfecting wipes
  - 95 – gallons each, liquid disinfectant and sanitizer
  - 8,415 – masks
Powering through the pandemic

**Energy Production**
- NC1 planned outage
  - Conducted April 24 for generator testing
  - Completed in timely manner to minimize risk to employees

**Energy Delivery**
- Wi-Fi attachments
  - Partnered with Council Bluffs school district to add attachments to boost internet access for students in Carter Lake.

**Warehouse & Stores**
- OPPD warehouse personnel continue to keep crews supplied and materials distributed to all facilities.
Honor Our Community

$17,850, total
- $2,100, area food pantries
- $2,078, United Way of the Midlands
Honor Our Community

Tree Line USA Utility
We have falcon chicks!

Follow us on Facebook or search OPPD on YouTube to watch live coverage!
#NamethoseOPPDchicks
Passion to Serve

Education Corner

Resources:
• Energy Efficiency Video Library
• Watt Detector Program

Interactive Sites:
• Energy Kids
• ENERGY STAR Kids
• Energy.gov

Visit: oppd.com/community/education-corner/
Honor Our Community

State of the Utility Online

• Includes walk-through presentation, handouts and feedback survey.
• Visit OPPDListens.com
• Your input is important to us.
• Comments will be received through May 31.
Passion to Serve

Lineworkers Appreciation Day
Argil Harshburger
Lineman
September 23, 1953