

Power with Purpose Update June Committee Meeting: Open Session

June 9, 2020



Agenda

- Challenges + Framework = Solution
- Timeline
- Solar Update
- Natural Gas Update
- Stakeholder Update
- Sarpy County



How did we get to today? *Working Towards Solutions*

+

Challenges

Framework

- Changing generation landscape
- Supporting the needs of our growing communities
- Maintaining reliability and resiliency

- OPPD's Mission Affordable, Reliable & Environmentally Sensitive
- Strategic Directives
- Legal and Regulatory Obligations

Benefits

- Ensures OPPD is able to meet the needs of our customer-owners while maintaining affordability, reliability and resiliency.
- Carbon dioxide (CO2) emissions are expected to be reduced by 80-90% over current North Omaha emissions.
- In total, over our journey from 2010-2024, we estimate a 30% reduction in CO2 emissions.
- OPPD expects to maintain no general rate increase from these solutions.

Solution

- Large utility scale solar with natural gas backup
- Modernized natural gas assets; replacement for North Omaha Units 1-3 retirements and Units 4 & 5 refuel to natural gas
- Voltage support device(s)
- Request for Proposal (RFP) results will finalize the modeling conclusions

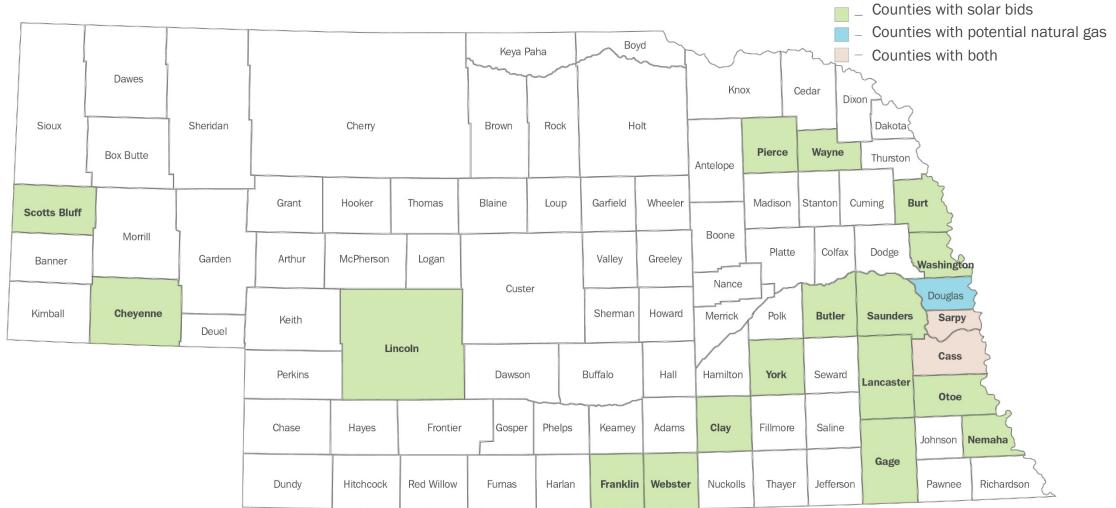


Power with Purpose Update Timeline

	March	April	May	June	July
Power with Purpose Modeling	Integrated Modeling (ger	neration, financial, transı	mission, etc.)		
Solar	RFP process: evaluation	, technical review, negoti	ations		
Gas	RFP process: evaluation	, technical review, negoti	ations		
Regulatory	SPP Interconnection App Deadline April 30, 2020		Regulatory Approvals		
State of Utility	*COVID-19 Focus		to COVID-19 and moved is to online materials and		
Phase II Outreach	Potentially Impacted Stake	eholder Conversations and		takeholder touch points for ge ion siting (as necessary)	neration and



Potential Solar & Natural Gas Locations



Shading represents counties where solar RFP bids were provided. No decisions on location or projects have been made. Modeling and evaluation of proposals are ongoing and help inform optimal vicinity for natural gas back-up power generation.

06/02/2020

Solar Updates: April – June

April – May

- Conducted detailed technical and financial review of proposals
- Conducted potential site stakeholder discussions

June

- Continue proposal evaluation and sourcing process
- Continue potential site stakeholder discussions



Natural Gas Asset & Supply Updates: April – June

April – May

- Continued evaluation of natural gas supply options
- Submitted required documentation to Southwest Power Pool
- Continued development of gas generation assets Request For Proposal (RFP)
- Conducted potential site stakeholder discussions

June

- Refine technology specific sections of gas generation assets RFP
- Continue evaluation of natural gas supply options
- Continue potential site stakeholder discussions





Stakeholder Outreach

Board Update, June 2020

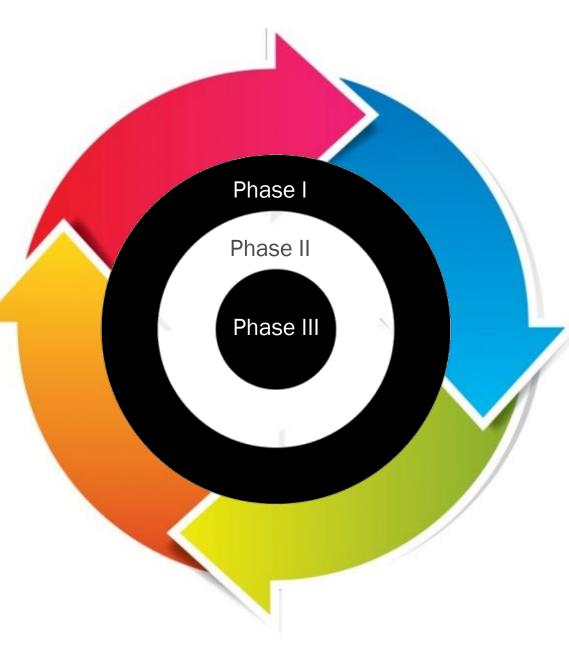
Outreach Approach

Phase I – In Progress (delayed slight due to COVID Broad Community Listening & Education District-wide State of Utility (moved online)

Phase II – Spring - Summer Conversations and Updates with Potentially Impac⁻ Areas as Modeling Continues

Phase III – Spring - Summer Engagement with Directly Impacted (i.e. landowne Interested (i.e. community leaders)

Ongoing Outreach and Communication to Close the Loop







Phase I



Phase I

Phase II

Phase III

Communications Ongoing

- Emails
- Speakers Bureau
- Print ads
- Websites
 - OPPD.com
 - OPPDtheWire
 - OPPDListens
- Outlets
- Social Media
- Media Contacts
- Community Posters
- Direct Mail (upcoming)
- Doorhangers (upcoming)

Customer outreach moving to online format

in Share

Like

APRIL 20, 2020 | LAURA KING-HOMAN | COMMUNITY, OUTREACH



Coronavirus is keeping people at home, but OPPD is still interested in feedback from customers. And the utility is using innovative approaches to engage its customers.

Prior to the virus changing societal norms, OPPD planned to host a series of open houses throughout its service territory to discuss the "State of the Utility." The update highlights recent and upcoming projects, including the addition of **utility-scale solar**.

Online format

Now, the utility is adjusting how it provides that same information by making it available in an **online format.** Customers can ask questions about the topics and provide feedback at OPPDListens.com through May. Topics include:



Power with Purpose October-November 2019

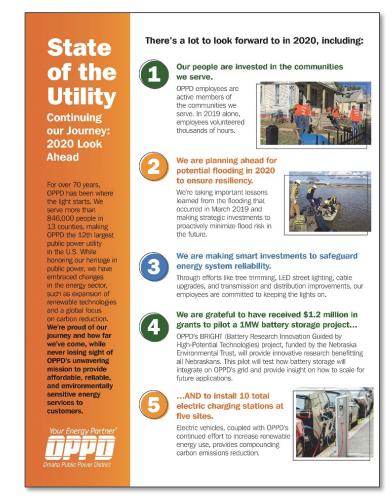
- Employee, Retiree & Stakeholder Meetings
- OPPDListens
- Social Media Posts
- Educational Workshops
- Outlets
- Outreach to Top 500 Commercial & Industrial Customers
- Media presence OPPDtheWire, KFAB, KETV, WOWT, KPTM APPA and more





State of the Utility April-May 2020

- Adapted due to the pandemic
- Committed to engaging customers, while being empathetic to their concerns
- Moved from in-person meetings to putting all information online, with opportunities for customers to provide feedback
 - Customers can offer comments, ask questions and rank satisfaction on a variety of topics
- Promoted State of the Utility in:
 - April and May board press release
 - 8 print ads in Nemaha, Blair, Arlington, Ashland, Wahoo, Bellevue, Gretna, Papillion and Ralston; online ads in Omaha World-Herald
 - 385,000 impressions with May Outlets article
 - Employee OPPD News story
 - OPPD The Wire story
 - 500+ emails to hundreds of OPPD business customers and organizations
 - Virtual interviews and presentations (Earth Day, Ashland Rotary, etc.)

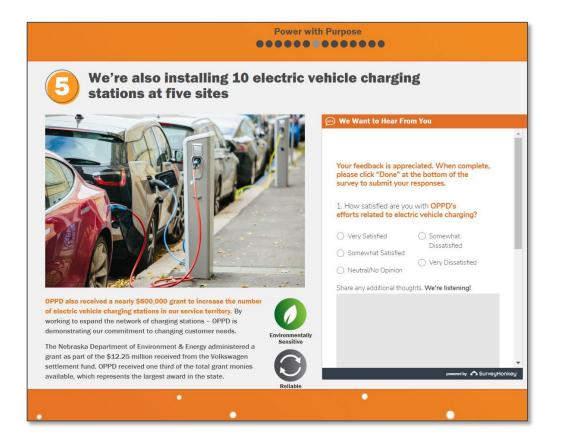




State of the Utility April-May 2020

- Online State of the Utility Survey Results
 - 446 page views
 - 115 survey responses
- Satisfaction Levels (by Topic)
 - Invested in Communities
 - Resiliency
 - Emergency Response
 - Reliability
 - Battery Storage
 - EV Charging Stations
 - Economic Development
 - Decarbonization
 - Solar + Gas
 - No General Rate Increase

85% very or somewhat satisfied 77% very or somewhat satisfied 100% very or somewhat satisfied 82% very or somewhat satisfied 75% very or somewhat satisfied 90% very or somewhat satisfied 82% very or somewhat satisfied 92% very or somewhat satisfied 81% very or somewhat satisfied





State of the Utility *April-May* 2020

- Empathetic, but consistent in efforts to communicate OPPD's commitment
- Social Media
 - Twitter17 posts; 16,509 impressions
 - Facebook 14 posts; 14,110 impressions
- "Powering through the Pandemic" Campaign
 - Employees spotlights via TheWire and social media
 - Digital billboards thanking employees and highlighting commitment to customers
- 1:1 meetings with mayors, city administrators, commissioners, planners, economic development contacts, senators, developers, etc.
- Speakers Bureau
 - Earth Day interview, communities organizations like Omaha By Design, rotaries and other events



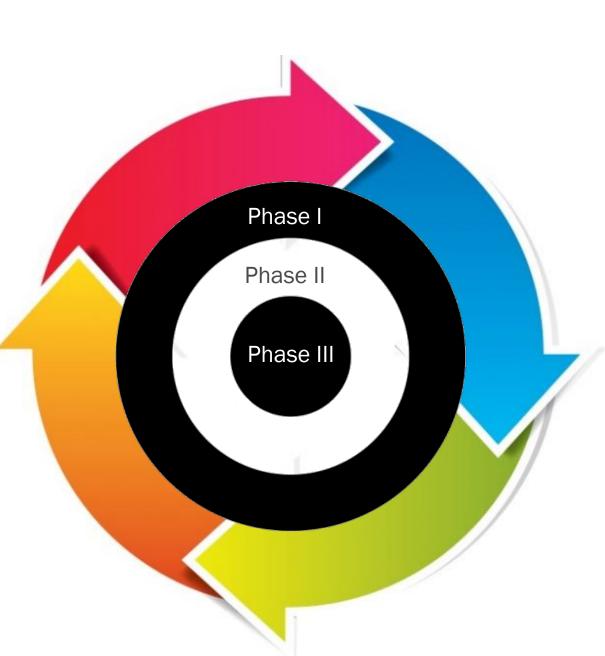
Tomorrow is the final day to leave feedback on our #StateOfTheUtility website. Your input is important. Click here to go directly to the website: ow.ly/k91650zKNuE





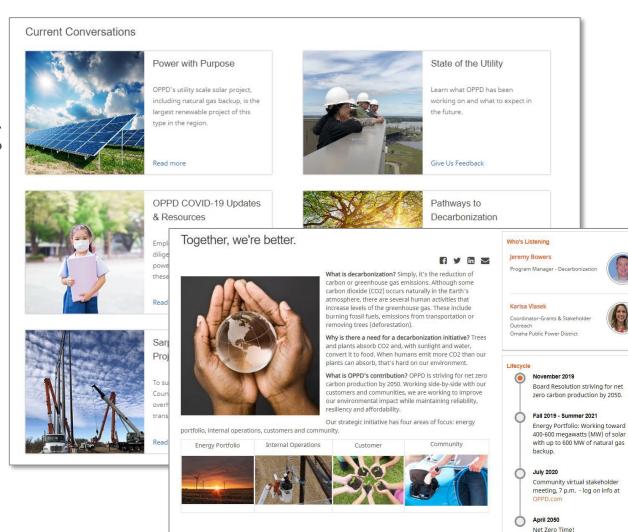


Phase II & III



New Engagement Platform June 2020

- Benchmarked what others were doing
- First, best and most trusted source of information
- First U.S. electric utility to use this platform Leading the Way!
- Site to include multiple opportunities to engage, beyond large projects





OPPDCommunityConnect June 2020

- OPPDCommunityConnect
 - Engaged employees and external stakeholders
 - The name reflects WHO and WHAT we want to do
- Enhanced customer experience
 - Interactive tools
 - Quick polls and surveys
 - Virtual charrettes (idea sharing)
 - Forums
- Community can engage with each other, similar to social media
- Transparency on levels of engagement, based on International Association of Public Participation (IAP2)

Your Community Partner i	in Homeschooling	Fi y 🛅 🗹
7 days ago		
home distractions and parents w	s engaged in school. (Credit to our teachers! /ho are juggling multiple priorities and we co home. We welcome your suggestions - what d use some help.	uld all use a few tips and
- Add your idea	Jamie Wagner 8 days ago Provide structure to your kids' days with a daily schedule of school work and fun activities on a dry erase board.	
	0 Comment 0 💙	



Virtual and "Social Distance" Meetings June-August 2020

- Format
 - 1-hour, interview style for all customers
 - Open Q&A
 - Record and post to engagement platform
- June
 - Broader education
 - Solar, natural gas and decarbonization
- July-August
 - Targeted communities as sites are announced







Sarpy County

