

July 2021 Wind Storm

OPPD Board of Directors, August 2021



Storm restoration video



Lessons Learned, Looking Ahead

Physical improvements

- Hardening the grid: continued improvements to underground and overhead distribution, in some cases moving to underground
- Underground cable replacement program
- Continue to strongly invest in tree trimming
- Continue proactive pole replacement program

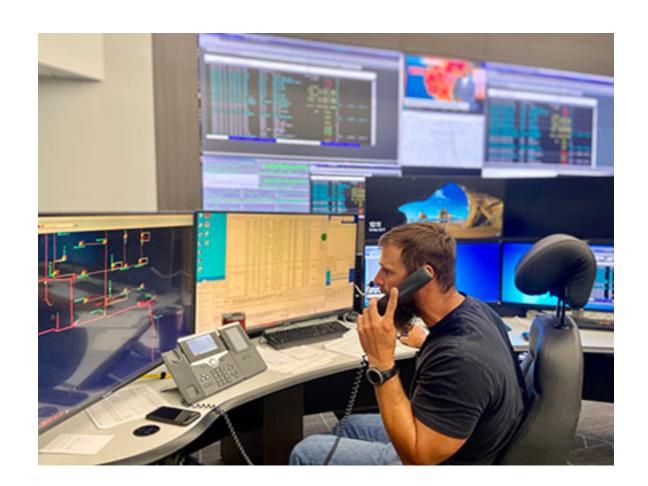




Lessons Learned, Looking Ahead

Customers & technology

- Enhance customer communications so we are reaching them using the channels they desire
- New outage map with more detailed information
- Enhance our situational awareness through better data access and enterprise architecture
- Investigating and pursuing advanced metering options
- Better interconnectivity of enterprise systems







Thank you

