

Moody/Brown

RESOLUTION NO. 6526

WHEREAS, the Board of Directors has determined it is in the best interest of the District, its employees, and its customer-owners to establish written policies that describe and document OPPD's corporate governance principles and procedures; and

WHEREAS, each policy was evaluated and assigned to the appropriate Board Committee for oversight of the monitoring process; and

WHEREAS, the Board's Governance Committee (the "Committee") is responsible for evaluating Board Policy SD-12: Information Management and Security on an annual basis. The Committee has reviewed the 2022 SD-12: Information Management and Security Monitoring Report and finds OPPD is taking reasonable and appropriate measures to comply with Board Policy SD-12 as stated.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of Omaha Public Power District accepts the 2022 SD-12: Information Management and Security Monitoring Report, in the form as set forth on Exhibit A attached hereto and made a part hereof, and finds that OPPD is taking reasonable and appropriate measures to comply with Board Policy SD-12: Information Management and Security.



Board Action

BOARD OF DIRECTORS

October 18, 2022

<u>ITEM</u>

SD-12: Information Management and Security Monitoring Report

PURPOSE

To ensure full board review, discussion and acceptance of SD-12: Information Management and Security Monitoring Report.

FACTS

- a. The first set of Board policies was approved by the Board on July 16, 2015. A second set of Board policies was approved by the Board on October 15, 2015.
- b. Each policy was evaluated and assigned to the appropriate Board Committee for oversight of the monitoring process.
- c. The Governance Committee is responsible for evaluating Board Policy SD-12: Information Management and Security.
- d. The Governance Committee has reviewed and accepted the SD-12: Information Management and Security Monitoring Report and finds that OPPD is taking reasonable and appropriate measures to comply with the policy.

<u>ACTION</u>

The Governance Committee recommends Board approval of the 2022 SD-12: Information Management and Security Monitoring Report.

RECOMMENDED:

DocuSigned by:

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Kathleen W. Brown Vice President and Chief Information Officer

Attachments: Exhibit A – Monitoring Report Resolution APPROVED FOR BOARD CONSIDERATION:

DocuSigned by:

L. Javier Fernandez

L. Javier Fernandez President and Chief Executive Officer



SD-12: Information Management and Security Monitoring Report

Kate Brown Vice President and Chief Information Officer October 18, 2022



SD-12: Information Management & Security

- Robust information management and security practices are critical to effective risk management and to ensure regulatory compliance, business resiliency and customerowner satisfaction
- OPPD shall safeguard and protect data, information and assets from inappropriate use, improper disclosure and unauthorized release





Ensuring Compliance to SD-12

New Initiatives and Controls



Information Security

Objective

• OPPD will implement processes and methodologies to protect print, electronic, or any other form of information or data from unauthorized access, misuse, disclosure, destruction, or modification

- Maturing our capabilities to identify and respond to cybersecurity events
- Identifying and mitigating known vulnerabilities based on risk to the organization
- Conducting regular cybersecurity incident response exercises to test and improve our processes
- Establishing and maturing plans, procedures, and technologies to detect, analyze, and respond to cybersecurity events
- Leveraging partnerships to collect and provide cybersecurity information, including threats and vulnerabilities, to reduce risks and to increase operational resilience
- Maturing our security awareness services with a focus on phishing prevention
- Creating security awareness to all employees through training and communications



Customer Privacy

Objective



- Except as provided by law or for a business purpose, OPPD will not disseminate customer-owner information to a third party for non-OPPD business purposes without customer-owner consent
- Where sensitive and confidential information is disseminated for a business purpose, OPPD will ensure that the third party has information practices to protect the sensitive and confidential customer-owner information
- OPPD will maintain a process that identifies the business purposes for which OPPD will collect, use and disseminate sensitive and confidential customer-owner information

- OPPD's Identity Theft Prevention Program is the cornerstone for ensuring customer privacy throughout OPPD
 - This program is reviewed regularly for effectiveness and compliance with state and federal regulations
 - An annual report of this program is reviewed by OPPD management to ensure its effectiveness
 - All employees with access to customer information are trained based on this program, including annual training and regular assessments in relation to data sharing and security
- Customer Service and Public Affairs partner to provide customer communications based on fraud-related trends
 and events



Records Management



Objective

• The efficient and systematic control of the creation, capture, identification, receipt, maintenance, use, disposition, and destruction of OPPD records, in accordance with legal requirements

- Strengthening records management collaboration across OPPD to become an enterprise function
- Ensuring records management staff are trained on practices and have procedures for maintaining, archiving and destruction of required business records
- Leveraging industry and external partnerships, including outside utilities and government entities
- Continuing process and service improvements in light of efficiency, effectiveness and security
- Supporting records management efforts associated with FCS nuclear decommissioning and other EPND activities



Compliance – Ongoing Controls



Objective

Comply with contractual and legal requirements through the use of technical controls, system audits and legal review

- Strengthening governance, risk and compliance capabilities through formal enterprise management, identification and attestations of control compliance
- Engaging employees, legal counsel and external entities to stay abreast of the changing landscape from a legal/compliance perspective
- Confirming that security and privacy measures are included in contracting processes for the protection of OPPD data and systems, and also supported by our engaged third parties
- Performing internal and external audits and reviews on a regular basis, with findings provided to management



Progress in 2022

Information Security

- Continued specialized training and awareness activities
- Advanced threat detection and prevention
- Strengthened security and technical controls in alignment with technology usage
- Enhanced incident response and disaster recovery
- Sustained strong local, state, federal industry and data sharing partnerships
- Strengthening governance and management of enterprise information security capability maturity

Information Management & Customer Privacy

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- Expanded partnership and collaboration across the organization to further strengthen privacy by design, data management and governance
- Sustained partnerships to help detect and prevent suspicious activity
- Reviewed industry trends in alignment with strategic initiatives
- Partnership with expert industry leaders in data management and governance.

Records Management

- Continued development of records management function
- Completed retention schedule review, received State of Nebraska Records Management Office approval
- Established Data Management Policy
- Continued support of records management efforts associated with FCS nuclear decommissioning and EPND activities

Compliance

- Further strengthened security policy (and associated controls), further aligning to established best practices, industry standards, and regulatory recommendations and requirements
- Continued focus on digital transformation, cloud technology growth and OT/IT convergence
- Annual internal and external maturity assessments of critical capabilities, threat and vulnerability management
- Increased focus on measurement, metrics and testing



Recommendation

• The Governance Committee has reviewed and accepted this Monitoring Report for SD-12 and recommends that the Board finds OPPD is taking reasonable and appropriate measures to comply with Board Policy SD-12.



Any additional reflections on

what has been accomplished ... or

challenges or gaps



