

Guidelines for Interacting with OPPD on Social Media

When engaging with OPPD's social media pages, please remember that any posts, comments or content you share are your own. They do not represent the views, opinions or positions of OPPD. OPPD regularly monitors its social media pages and encourages open dialogue, but please post responsibly and ensure your posts do not include:

- Hate speech or discrimination;
- Bullying or harassment;
- Offensive statements that target or disparage any ethnic, racial, or religious group;
- Personal attacks or threats of any kind;
- Defamatory statements;
- Content that infringes on third party copyrights or trademarks;
- Obscene or inappropriate content;
- Misinformation;
- Spam or promotional content;
- Off topic content;
- Conduct or encouragement of illegal activity; and/or
- Personal information

If your post violates these guidelines, OPPD reserves the right to hide or permanently delete it. If you repeatedly violate our guidelines, OPPD reserves the right to block you from interacting with its social media page.

To appeal any action taken against your post(s) and/or your social media account by OPPD, please send the OPPD social media page a private message or email socialmedia@oppd.com and include the date(s) of the post(s) and what your post(s) included. OPPD's Legal Operations and General Counsel will complete an additional review to determine whether the post(s) complied with our guidelines. Once a determination has been made, OPPD will follow up with you.

REMINDER: OPPD's social media pages are primarily intended for community engagement and sharing information. They are not official customer service channels. If you have specific inquiries or require assistance, please reach out to our customer service team through the official contact methods provided on our website, www.oppd.com. DO NOT USE OPPD SOCIAL MEDIA CHANNELS TO REPORT EMERGENCIES.

