# **OUTLETS**

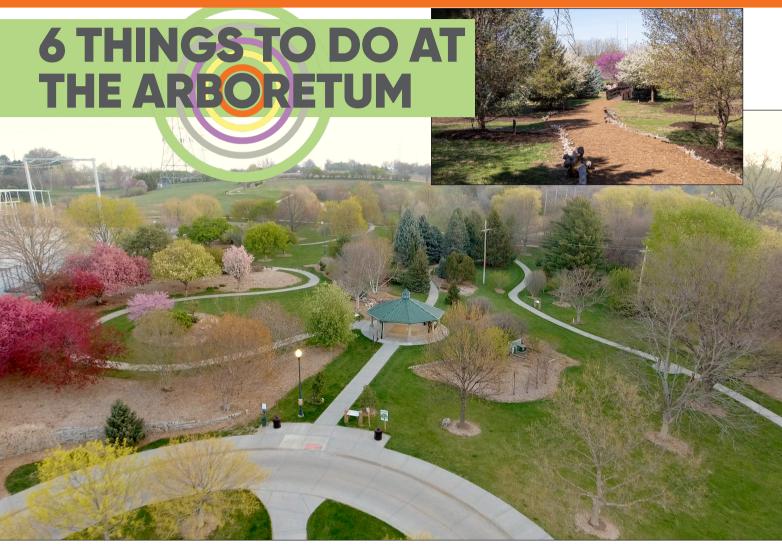
### **OUR MISSION**

Provide affordable, reliable and environmentally sensitive energy services to our customers.



**JUNE 2025** 

Customer Service: 1-877-536-4131 - OPPD.COM



The OPPD Arboretum at 108th and Blondo Streets in Omaha provides a great place for nature lovers and home gardeners who want to see a variety of trees and shrubs.

The Arboretum helps educate the public about the best trees to select and places to plant, especially near power lines. Here are six things you

can do at the Arboretum:

- **1.** Enjoy the trees. Takes in the sights and smells.
- 2. Look for color hues. The Arboretum offers a spectrum of colors: green leaves, yellow Forsythia blooms, pink and white Magnolia flowers, and brown and white bark.
- 3. Search for shapes. Find

- something round, like a berry. Or cone-shaped. Or a square.
- **4.** Examine the textures of different barks, grasses and pine needles.
- 5. Walk the winding trails. The arboretum offers two miles of trails with benches and a variety of views.
- **6.** Watch for wildlife. You might see deer, squirrels, rabbits or birds.

#### **AUGUST BOARD MEETINGS**

(Note: no July board meetings.) **All-committee meeting**: Tuesday, Aug. 19 (see oppd.com/BoardMeeting for details). **Regular board meeting**: Thursday, Aug. 21, 5 p.m. (see oppd.com/BoardMeeting for details). Hearing-impaired call 531-226-3515, 72 hours prior to request an interpreter. Agendas posted and meetings viewable on **oppd.com/BoardMeeting**.

## GREENER TOGETHER INITIATIVE EXPANDING TO HELP COMMUNITIES



An OPPD program designed to promote community environmental projects is expanding, thanks to a new partnership.

The Greener Together Program, launched in 2022, allows utility customers to voluntarily contribute to green projects on their monthly bills. Nonprofits apply through the program to receive funding for

sustainability projects.

Now, United Way of the Midlands (UWM) is partnering with OPPD to help amplify this initiative.

UWM will serve as the program's administrator to maximize the program and its benefits.

OPPD and UWM have a long and successful history of working together. Collaborations include supporting individual energy

assistance and working to make homes safer and more efficient through weatherization.

Project proposals could include community gardens, composting, solar energy, energy efficiency and tree planting. UWM will track the program's impact, ensuring transparency and measurable results.

### **CUSTOMER SERVICE HOURS CHANGING**



OPPD's customer care phone service hours have changed so we can allocate more resources to our busiest hours of the day. As of May 12, our Customer Service phone hours are now 7 a.m. to 6 p.m., Monday through Friday. The previous hours were 7 a.m. to 8 p.m. on weekdays.

Our data shows that most customer interactions happen within the new core hours. By focusing resources during these peak times, we believe we can serve customers better and faster. This change will also help us control costs and operate more sustainably while still providing reliable, high-quality service.

Emergency response, outage reporting and essential services will remain available 24/7.

Customers can still report outages to our outage line at **800-554-6773** or online at oppd.com. Account information, bill-payment services and outage maps are still available online. As always, we remain committed to serving you and providing clear communication.

7"x 2.5" AD SPACE AVAILABLE IN 2025 Proceeds benefit EAP. For details, please email gpschulte@oppd.com.

Proceeds from the sale of ads in Outlets are donated to OPPD's Energy Assistance Program. Ads must be energy or utility related, and do not constitute an endorsement by OPPD. For information about this space, call 402-536-4131.