

# ACTIVATE AND CONNECT YOUR CHARGER

## Activate charger using the ChargePoint mobile app

1. Download the ChargePoint mobile app



- 2. **Create** a ChargePoint account or Log In to an existing account
- 3. Activate your home charger by following the steps as prompted

Once your charger has been activated, you are ready to connect to the Utility Home Charging Program.

### Connect the charger to the Utility Home charging program

- 4. Open the ChargePoint mobile app, follow these steps:
  - Select Account
  - Select Connections
  - Select Browse Connections
  - Under Service Providers, find OPPD
  - Select OPPD utility and enter the requested information
  - Select and agree to the Terms and Conditions
  - Click **Submit** to finish your request
- 5. Your enrollment is now **"Pending"**. Once approved by OPPD, an approved email will be sent and the status will change from "Pending" to "Active".
- 6. Once your charger is "Active", the associated Home station is now linked to the Utility program.

#### FAQ's and Support

#### FAQ's:

www.chargepoint.com/drivers/support-faq/ www.oppd.com/EVRebates/faqs

Support: Email: <u>customerservice@oppd.com</u> Phone: 402-514-6779

