



## Residential Multi-Family HVAC Terms and Conditions

Rev. 01/01/2026

**PROGRAM DETAILS (Program rules and details are subject to change without notice.)**

### **Qualifications for Program**

**ALL projects MUST be preapproved by OPPD in order for rebates to be paid.** This program is available to anyone who purchases and installs new high-efficiency A/C's and/or heat pumps per current program guidelines in a residential (individually metered) structure. **REBATES ARE NOT RETROACTIVE.** To ensure rebate fund availability, OPPD **must** have a signed OPPD Agreement with the developer or its authorized agents prior to project commencement. Qualifying rebate amount is based on the efficiency rating indicated on the AHRI<sup>1</sup> Certificate. The structure/unit must qualify for residential rate (110, 115) and be served by OPPD. In addition, customers who install qualifying heat pumps can qualify for the lower winter electric rate.

Qualifying equipment includes new A/C's and electric heat pumps equal to or greater than **15.2 SEER<sup>2</sup>** or 10 EER for Single Packaged Unit. Equipment may be inspected by OPPD before acceptance into the program. (*See verification of equipment below.*)

### **Energy Conservation Rate (Heat Pumps only)**

**The rate will be effective in the customer's current billing cycle when OPPD receives and processes the application.** To qualify, the electric heat pump must supply at least 50% of the space conditioning requirements for the structure. A lower winter efficiency rate is available for those customers with installed heat pumps of 14 SEER (or 10 EER for Single Packaged Units) or greater. This conservation service rate (115) is the same as the standard residential rate except for a lower last rate block in the winter billing period (October through May). Rate 115 is guaranteed for an additional 5 years in the event the program is terminated. Determination of equipment qualification for the Residential Energy Conservation Rate 115 will be at the **sole discretion of OPPD.**

### **Heat Gain/Heat Loss Calculation**

It is recommended that a Heat gain/heat loss calculation (Manual J or equivalent) be completed to ensure proper equipment sizing. The heating and cooling contractor should perform this calculation for all installations.

<sup>1</sup> AHRI – Air Conditioning Heating & Refrigeration Institute

<sup>2</sup> SEER – Seasonal Energy Efficiency Ratio, a unit of measurement for the efficiency of the equipment. *The Air Conditioning, Heating and Refrigeration Institute (AHRI)* has established SEER or EER ratings for all heating and cooling units. This rating can be found at [ahridirectory.org](http://ahridirectory.org).

**Equipment Verification**

HVAC equipment **may** be checked for model # and matching coils according to AHRI, by OPPD before acceptance into the program.

**Disclaimer**

*OPPD's inspection and/or qualification of any equipment or installation shall not act as, nor be construed or deemed to be, any guarantee, endorsement or warranty by OPPD of the quality, safety, workmanship, operation or energy efficiency of any such equipment or installation. OPPD hereby expressly disclaims any such guarantee, endorsement or warranty. Applicant and its equipment provider hereby acknowledge and agree that OPPD shall have no obligation or liability for any inspection performed or qualification granted by OPPD on any equipment or installation nor for the replacement, repair, maintenance or servicing of any such equipment or installation. Equipment selection is entirely the decision of the owner/HVAC contractor. OPPD makes no warranties, expressed or implied, with respect to any equipment purchased or installed by or on behalf of customer, including thermostats. Cost savings will vary according to variables, that include, but are not limited to, the manner which the customer uses the equipment, weather, home condition and energy efficiency, and utility usage and costs. Energy savings are estimated based on averages.*

**Note**

**Applications may take up to 6 weeks to process**