

RESIDENTIAL SINGLE-FAMILY HVAC PROGRAM TERMS AND CONDITIONS



Updated October 2026

PROGRAM RULES AND DETAILS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Qualifications for Program

- The program supports the purchase and installation of new high-efficiency air conditioners and electric heat pumps in residential, individually metered homes served by OPPD.
- The home must be served by OPPD on an eligible residential rate, and the OPPD account must be in good standing.
- **Rebates are not retroactive and are paid only while program funding is available. Program funding may end without notice.**
- Rebate amounts are based on the efficiency rating listed on the applicable AHRI Certificate.
- Qualifying air conditioners and heat pumps must meet or exceed **15.2 SEER2 (16 SEER)**.
- Equipment must condition the home's main living space. Systems serving only sunrooms, garages, outbuildings, or similar non-primary living areas do not qualify.
- Systems smaller than 2 tons qualify for 50% of the standard rebate unless the system conditions the entire residential structure.
- OPPD may inspect equipment, including model numbers and matching coils, and verify AHRI information before accepting equipment into the program.

Residential Conservation Rate 115 (Heat Pumps Only)

- Customers who install a qualifying electric heat pump of **14 SEER or greater** may qualify for Residential Conservation Rate 115, which provides a lower winter electric rate.
- The lower rate becomes effective after OPPD receives and processes the application and will apply according to the applicable billing cycle.
- To qualify, the electric heat pump must supply at least 50% of the home's heating load and have an outdoor sensor or thermostat setting of 20°F or lower.
- Rate 115 is the same as the standard residential rate except for a lower final rate block during the winter billing period, October through May.
- If Rate 115 is discontinued, qualifying customers are guaranteed the rate for an additional five years.
- Final determination of equipment eligibility for Residential Conservation Rate 115 is at OPPD's sole discretion.

Application and Invoice Requirements

- Applications should be submitted within four months of the installation date and within the same calendar year as the installation.
- The customer invoice must clearly list the equipment and model number and include a description of the work performed.

- **The BILL TO NAME** and billing address shown on the invoice determine the name and mailing address used for the rebate check. Customers and contractors should verify this information before submitting the application.
- The invoice must show that the qualifying equipment has been paid for or financed.

Equipment Verification

HVAC equipment **may** be checked for model # and matching coils according to AHRI, by OPPD before acceptance into the program.

Disclaimer

OPPD's inspection and/or qualification of any equipment or installation shall not act as, nor be construed or deemed to be, any guarantee, endorsement or warranty by OPPD of the quality, safety, workmanship, operation or energy efficiency of any such equipment or installation. OPPD hereby expressly disclaims any such guarantee, endorsement or warranty. Applicant and its equipment provider hereby acknowledge and agree that OPPD shall have no obligation or liability for any inspection performed or qualification granted by OPPD on any equipment or installation nor for the replacement, repair, maintenance or servicing of any such equipment or installation. Equipment selection is entirely the decision of the customer/HVAC contractor. OPPD makes no warranties, expressed or implied, with respect to any equipment purchased or installed by or on behalf of customer, including thermostats. Cost savings will vary according to variables, that include, but are not limited to, the manner which the customer uses the equipment, weather, home condition and energy efficiency, and utility usage and costs. Energy savings are estimated based on averages.

Note

Applications may take up to 6 weeks to process

Equipment selection is entirely the decision of the customer/HVAC contractor. OPPD makes no warranties, express or implied, with respect to any equipment purchased or installed by or on behalf of customer, including thermostats. Cost savings will vary according to variables, that include, but are not limited to, the manner in which the customer uses the equipment, weather, home condition and energy efficiency, and utility usage and costs. Energy savings are estimated based on averages.