

President's Report

May 14, 2020



April Baseload Generation

- Nebraska City Unit 1 – Capacity Factor: 48.5%
- Nebraska City Unit 2 – Capacity Factor: 57.9%
- North Omaha Unit 4 – Capacity Factor: 64.6%
- North Omaha Unit 5 – Capacity Factor: 52.4%

April Peaking Generation

- Cass County – Capacity Factor 0.7%
- Jones Street – Capacity Factor 0%
- North Omaha Unit 1 – Capacity Factor 0%
- North Omaha Unit 2 – Capacity Factor 0%
- North Omaha Unit 3 – Capacity Factor 0%
- Sarpy County – Capacity Factor 0.3%

April Renewables

- Renewable energy contributed 42.4% of OPPD's retail energy sales.
- Wind capacity factor of 42.8%

Omaha Gives!

- 24-hour online giving event will be held on May 20th
- Donations will be used to support OPPD's Energy Assistance Program which helps keep the lights on for those in need
- Visit omahagives.org and search for OPPD using the Find Organization box



The screenshot shows a promotional banner for the Dollar Energy Fund. At the top is the Dollar Energy Fund logo, which consists of a green recycling symbol with the text 'DOLLAR ENERGY FUND' in blue. Below this are the logos for the Home Fund (a blue shield with a house icon) and the Omaha Public Power District (OPPD) logo (the word 'OPPD' in orange with 'Omaha Public Power District' in smaller text below it). The main text of the banner reads: 'OPPD & MUD Assistance Program Administered by Dollar Energy Fund'. Below this is a paragraph of text: 'Omaha Public Power District (OPPD) and Metropolitan Utilities District (M.U.D.) have partnered with Dollar Energy Fund, a nonprofit leader in utility assistance programs, to administer their energy assistance programs that'. At the end of the paragraph is a blue link that says 'Learn more >'. At the bottom of the banner is a blue button with the word 'GIVE' in white capital letters.

Powering through the pandemic

Business Technology



Average number of employees securely logged in remotely
880

Number of WebEx sessions in April
8635

Minutes of participant meeting time in April
1.63 million

Customer Service

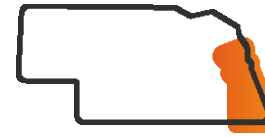


Average time before call answered
53 seconds

Scam reports fielded
130

Scammer phone numbers shut down through external partnerships
16

Real Property & Facilities Mgmt



EDS 3 – sanitizing process conducted **in all facilities** beginning in early March, continuing through early September

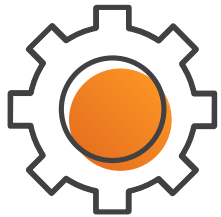
Supply Chain



Employees have worked diligently to procure scarce materials:
360 – containers of disinfecting wipes
95 – gallons each, liquid disinfectant and sanitizer
8,415 – masks

Powering through the pandemic

Energy Production



NC1 planned outage

- Conducted April 24 for generator testing
- Completed in timely manner to minimize risk to employees

Energy Delivery



Wi-Fi attachments

- partnered with Council Bluffs school district to add attachments to boost internet access for students in Carter Lake.

Warehouse & Stores



OPPD warehouse personnel continue to keep crews supplied and materials distributed to all facilities.

Honor Our Community



\$17,850, total

- \$2,100, area food pantries
- \$2,078, United Way of the Midlands

Honor Our Community

Tree Line USA Utility



We have falcon chicks!



Follow us on Facebook or search OPPD on YouTube to watch live coverage!
#NamethoseOPPDchicks

Passion to Serve

Education Corner



[Visit: oppd.com/community/education-corner/](http://oppd.com/community/education-corner/)

Resources:

- Energy Efficiency Video Library
- Watt Detector Program

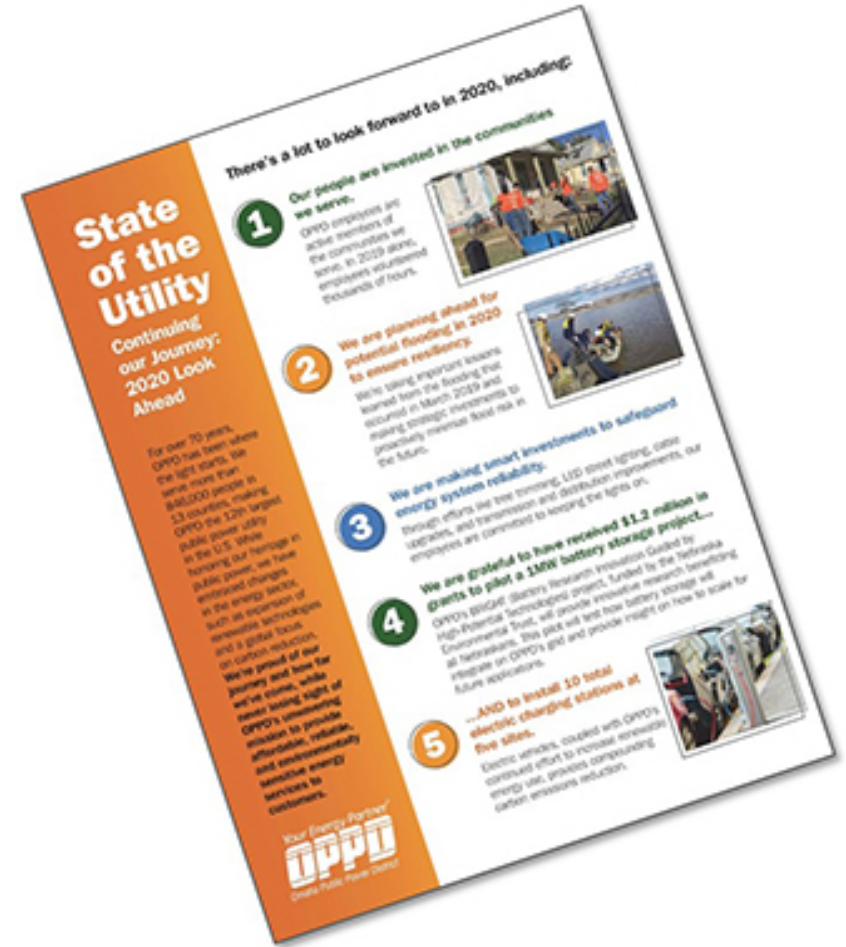
Interactive Sites:

- Energy Kids
- ENERGY STAR Kids
- Energy.gov

Honor Our Community

State of the Utility Online

- Includes walk-through presentation, handouts and feedback survey.
- Visit [OPPDListens.com](https://oppdlistens.com)
- Your input is important to us.
- Comments will be received through **May 31**.



Passion to Serve

Lineworkers Appreciation Day



Argil Harshburger

Lineman

September 23, 1953

