

July 2021 Wind Storm

OPPD Board of Directors, August 2021

Storm restoration video



Lessons Learned, Looking Ahead

Physical improvements

- **Hardening the grid:** continued improvements to underground and overhead distribution, in some cases moving to underground
- **Underground cable** replacement program
- Continue to strongly invest in **tree trimming**
- Continue proactive **pole** replacement program



Lessons Learned, Looking Ahead

Customers & technology

- Enhance customer communications so we are reaching them using the channels they desire
- New outage map with more detailed information
- Enhance our situational awareness through better data access and enterprise architecture
- Investigating and pursuing advanced metering options
- Better interconnectivity of enterprise systems





Thank you

